

June 24, 2021

TO: Legal Counsel

News Media

Salinas Californian

El Sol

Monterey County Herald Monterey County Weekly

KION-TV

KSBW-TV/ABC Central Coast

KSMS/Entravision-TV

The next regular meeting of the **QUALITY AND EFFICIENT PRACTICES COMMITTEE - COMMITTEE OF THE WHOLE** of the Salinas Valley Memorial Healthcare System will be held **MONDAY**, **JUNE 28**, **2021**, **AT 8:30 A.M., IN THE CISLINI PLAZA BOARD ROOM IN SALINAS VALLEY MEMORIAL HOSPITAL**, **450 E. ROMIE LANE, SALINAS, CALIFORNIA, OR BY PHONE OR VIDEO (Visit symh.com/virtualboardmeeting for Access Information)**.

<u>Please note:</u> Pursuant to Executive Order N-25-20 issued by the Governor of the State of California in response to concerns regarding COVID-19, Board Members of Salinas Valley Memorial Healthcare System, a local health care district, are permitted to participate in this duly noticed public meeting via teleconference and certain requirements of The Brown Act are suspended.

Pete Delgado

President/Chief Executive Officer

Committee Members: Juan Cabrera – Chair; Joel Hernandez Laguna – Vice Chair; Pete Delgado – President/Chief Executive Officer; Allen Radner, M.D. – Chief Medical Officer; Clement Miller – Chief Operating Officer; Lisa Paulo – Chief Nursing Officer; Michele Averill – Community Member; and Ted Kaczmar, M.D. – Medical Staff Member

QUALITY AND EFFICIENT PRACTICES COMMITTEE MEETING – JUNE 2021 COMMITTEE OF THE WHOLE SALINAS VALLEY MEMORIAL HEALTHCARE SYSTEM

MONDAY, JUNE 28, 2021 8:30 A.M. – CISLINI PLAZA BOARD ROOM SALINAS VALLEY MEMORIAL HOSPITAL 450 E. ROMIE LANE, SALINAS, CALIFORNIA OR BY PHONE OR VIDEO

(Visit symh.com/virtualboardmeeting for Access Information)

<u>Please note:</u> Pursuant to Executive Order N-25-20 issued by the Governor of the State of California in response to concerns regarding COVID-19, Board Members of Salinas Valley Memorial Healthcare System, a local health care district, are permitted to participate in this duly noticed public meeting via teleconference and certain requirements of The Brown Act are suspended.

AGENDA

- 1. Approval of Minutes from the Quality and Efficient Practices Committee Meeting of May 24, 2021 (DELGADO)
 - Motion/Second
 - Action by Committee/Roll Call Vote
- 2. Patient Care Services Update (MILLER)
- 3. Financial and Statistical Review (LOPEZ)
- 4. Public Input

This opportunity is provided for members of the public to make a brief statement, not to exceed three (3) minutes, on issues or concerns within the jurisdiction of this District Board which are not otherwise covered under an item on this agenda.

5. Closed Session

(See Attached Closed Session Sheet information)

- 6. Reconvene Open Session/Report on Closed Session
- 7. <u>Adjournment</u> The July 2021 Quality and Efficient Practices Committee Meeting is scheduled for **Monday, July 19, 2021, at 8:30 a.m.**

<u>Notes</u>: This Committee meeting may be attended by Board Members who do not sit on this Committee. In the event that a quorum of the entire Board is present, this Committee shall act as a Committee of the Whole. In either case, any item acted upon by the Committee or the Committee of the Whole will require consideration and action by the full Board of Directors as a prerequisite to its legal enactment.

Requests for a disability related modification or accommodation, including auxiliary aids or services, in order to attend or participate in a meeting should be made to the Executive Assistant during regular business hours at 831-755-0741. Notification received 48 hours before the meeting will enable the District to make reasonable accommodations.

The Committee packet is available at the Committee Meeting, at www.svmh.com, and in the Human Resources Department of the District. All items appearing on the agenda are subject to action by the Committee.

SALINAS VALLEY MEMORIAL HEALTHCARE SYSTEM QUALITY AND EFFICIENT PRACTICES COMMITTEE MEETING OF THE BOARD OF DIRECTORS – COMMITTEE OF THE WHOLE

AGENDA FOR CLOSED SESSION

Pursuant to California Government Code Section 54954.2 and 54954.5, the board agenda may describe closed session agenda items as provided below. No legislative body or elected official shall be in violation of Section 54954.2 or 54956 if the closed session items are described in substantial compliance with Section 54954.5 of the Government Code.

CLOSED SESSION AGENDA ITEMS

[] <u>LICENSE/PERMIT DETERMINATION</u> (Government Code §54956.7)
Applicant(s): (Specify number of applicants)
[] CONFERENCE WITH REAL PROPERTY NEGOTIATORS (Government Code §54956.8)
Property: (Specify street address, or if no street address, the parcel number or other unique reference, of the real property under negotiation):
Agency negotiator: (Specify names of negotiators attending the closed session):
Negotiating parties: (Specify name of party (not agent):
Under negotiation: (Specify whether instruction to negotiator will concern price, terms of payment, or both):
[] <u>CONFERENCE WITH LEGAL COUNSEL-EXISTING LITIGATION</u> (Government Code §54956.9(d)(1))
Name of case: (Specify by reference to claimant's name, names of parties, case or claim numbers):
Case name unspecified: (Specify whether disclosure would jeopardize service of process or existing settlement negotiations):
[] CONFERENCE WITH LEGAL COUNSEL-ANTICIPATED LITIGATION (Government Code §54956.9) Significant exposure to litigation pursuant to Section 54956.9(d)(2) or (3) (Number of potential cases):
Additional information required pursuant to Section 54956.9(e):
Initiation of litigation pursuant to Section 54956.9(d)(4) (Number of potential cases):

Quality and Efficient Practices Committee Meeting, June 28, 2021	Page 4

Unrepresented employee: (Specify position title of unrepresented employee who is the subject of the negotiations): [] CASE REVIEW/PLANNING (Government Code §54957.8) (No additional information is required to consider case review or planning.) [] REPORT INVOLVING TRADE SECRET (Government Code §37606 & Health and Safety Code § 32106) Discussion will concern: (Specify whether discussion will concern proposed new service, program, or facility): **Estimated date of public disclosure**: (Specify month and year): [X] **HEARINGS/REPORTS** (Government Code §37624.3 & Health and Safety Code §§1461, 32155) Subject matter: (Specify whether testimony/deliberation will concern staff privileges, report of

Subject matter: (Specify whether testimony/deliberation will concern staff privileges, report of medical audit committee, or report of quality assurance committee):

1. Report of the Medical Staff Quality and Safety Committee

[] CHARGE OR COMPLAINT INVOLVING INFORMATION PROTECTED BY FEDERAL LAW (Government Code §54956.86)

(No additional information is required to discuss a charge or complaint pursuant to Section 54956.86.)

ADJOURN TO OPEN SESSION

MINUTES OF THE MAY 2021 QUALITY AND EFFICIENT PRACTICES COMMITTEE MEETING COMMITTEE OF THE WHOLE SALINAS VALLEY MEMORIAL HEALTHCARE SYSTEM

MONDAY, MAY 24, 2021 8:30 A.M. – CISLINI PLAZA BOARD ROOM SALINAS VALLEY MEMORIAL HOSPITAL 450 E. ROMIE LANE, SALINAS, CALIFORNIA OR BY PHONE OR VIDEO

(Visit symh.com/virtualboardmeeting for Access Information)

Pursuant to Executive Order N-25-20 issued by the Governor of the State of California in response to concerns regarding COVID-19, Board Members of Salinas Valley Memorial Healthcare System, a local health care district, are permitted to participate in this duly noticed public meeting via teleconference and certain requirements of The Brown Act are suspended.

<u>Committee Members Present</u>: Juan Cabrera, Chair; Joel Hernandez Laguna, Vice Chair; Michele Averill by teleconference; Pete Delgado, Clement Miller, Allen Radner, MD, Ted Kaczmar, MD, in person.

Other Board Members Present, Constituting Committee of the Whole: Victor Rey, Jr., by teleconference, constituting Committee of the Whole.

<u>Also Present</u>: Augustine Lopez, Lea Woodrow, Abby Acosta, Karen Schroeder, Derek Ames in person, and Audrey Parks by teleconference.

A quorum was present and the meeting was called to order at 8:32 a.m. by Juan Cabrera, Committee Chair.

APPROVAL OF MINUTES FROM THE QUALITY AND EFFICIENT PRACTICES COMMITTEE MEETING OF APRIL 26, 2021

Minutes of the Quality and Efficient Practices Committee Meeting of April 26, 2021, were included in the agenda packet. Pete Delgado, President/Chief Executive Officer, recommended approval.

No Public Input.

<u>MOTION</u>: The Quality and Efficient Practices Committee approves the minutes of the Quality and Efficient Practices Committee Meeting of April 26, 2021, as presented. Moved/Seconded/Roll Call Vote: Ayes: Cabrera, Hernandez Laguna, Delgado, Miller, Averill, Radner; Noes: None; Abstentions: None; Absent: Kaczmar; Motion Carried.

A request was made to move Agenda Item #2 – Patient Care Services Update, to later in the agenda. There was no objection to this request.

FINANCIAL AND STATISTICAL REVIEW

Augustine Lopez, Chief Financial Officer, provided a financial and statistical performance review for the month ending April 30, 2021. This information was included in the Committee packet.

Key highlights of the financial summary for April were: (1) consolidated income from operations was unfavorable to budget due to lower than expected inpatient and outpatient volumes and unfavorable payor mix; (2) there was favorable variance in non-operating income predominantly due to the sale of Salinas Valley Assisting Living; (3) repayment of interest-free loans is in process; (4) SVMH gross revenues were favorable to budget; (5) total admissions were below budget; (6) total acute average length of stay was favorable to budget; and (7) the Medicare average length of stay case mix index adjusted was favorable to budget.

The case mix index for all discharges (with and without COVID) based on discharges for July 2020 thru April 2021 was also reviewed.

Ted Kaczmar, MD, joined the meeting at 8:40 a.m.

PATIENT CARE SERVICES UPDATE

Clement Miller, Chief Operating Officer/Interim Chief Nursing Officer, presented the Patient Care Services Update. A summary of key highlights and areas discussed is as follows:

Patient Experience:

- ➤ Industry Context:
 - Patient experience at SVMHS over the past year continued to improve while the industry showed a decline
 - Communication with Nurses Outcome: Ranked in the 94th Percentile

Quality:

- Magnet® Update: On Wednesday, May 19, SVMH a special phone call was received from representatives of the American Nurses Credentialing Center to announce that SVMH achieved Magnet® Recognition. This recognition is a reflection of the organization's nursing professionalism, teamwork and superiority in patient care. SVMH also received five Magnet® Exemplar recognitions.
- ➤ Perioperative Clinical Practice Council (PCPC): Abby Acosta, BSN, RN, CPAN, CAPA, Staff RN III, Post Anesthesia Care Unit (PACU) & Outgoing Co-Chair, PCPC, presented the following initiatives and work of the Perioperative Clinical Practice Council:

Teamwork and Adaptability:

- Collaborate with management and other units to provide care for our patients: both in PeriOp/Paranesthesia and beyond
- Rapid immersion of acceptable standards of care for our specialties update of family process changes
- New, surprising and revisited experiences
- Maintained PCPC work via technology: WebEx

Handover:

- Implemented Outpatient Surgery to Operating Room (OR) Handover
- Standardized pre-op unit to OR Handover
- Anesthesia Handover postoperative
- Safety Pause in Post Anesthesia Care Unit
- Emergency Department to OR Handover Task Force

<u>Nurse Engagement and Quality Patient Care:</u> Other Evidence-Based Practice (EBP) and Quality Improvement (QI) initiatives

- Prevention of Pressure Injury for Periop/Perianesthesia patients
- Care of high Body Mass Index (BMI) Patients
- Clarification of clinical processes:
 - ✓ Blood Transfusion
 - ✓ Blood draws
 - ✓ Anesthesia Protocol
 - ✓ Satellite OPS patients
- Occupational Therapist for breast surgery patients
- Safe discharge of pediatric post-op patients
- Care of patients with diagnosed or suspected Obstructive Sleep Apnea

Finance:

Finance Update: Areas of focus are leader education and productivity

Staff Experience:

- > Engagement Survey:
 - Response Rate about 82%
 - Final results will be out on soon
- ➤ 2020 Team Daisy Award Recipient: The COVID-19 Care Team on 5th Tower
- ➤ 2020 Nurse of the Year (NOY) Recipient: Megan Lopez, MSN, RN, CNL, VA-BC, RN, Diagnostic Imaging
- 2020 Employee of the Year Recipient: Lorena Sanchez, Clinical Social Worker Licensed
- > STAR Exemplar Awards: Alicia Lerma (support), Oscar Guerrero Martinez (teamwork), Laura Ladwig (accountability), Dolores Amorsolo (respect)
- Nursing Exemplar Awards: Armin De Galicia (heal), Anna Mercado (protect), Becky Rodriguez (empower), Lisa Sandberg (teach)

There was brief discussion among the Committee regarding the outstanding patient experience scores especially during the pandemic, care of patients with diagnosed or suspected obstructive sleep apnea, and exceptional Magnet® Recognition. The leadership team continues to maintain focus on patient experience, including holding regular meetings to review data.

PUBLIC INPUT

None.

CLOSED SESSION

Juan Cabrera, Chair, announced that the item to be discussed in Closed Session is *Hearings/Reports – Report of the Medical Staff Quality and Safety Committee*. The meeting was recessed into Closed Session under the Closed Session protocol at 9:10 a.m.

RECONVENE OPEN SESSION/REPORT ON CLOSED SESSION

The Committee reconvened Open Session at 9:20 a.m. Juan Cabrera reported that in Closed Session, the Committee discussed: *Hearings/Reports – Report of the Medical Staff Quality and Safety Committee*. No action was taken in the Closed Session.

ADJOURNMENT

There being no other business, the meeting was adjourned at 9:21 a.m. The June 2021 Quality and Efficient Practices Committee Meeting is scheduled for **Monday**, **June 21**, **2021**, at **8:30** a.m.

Juan Cabrera, Chair Quality and Efficient Practices Committee

/ks



Board Paper: Quality & Efficient Practices Committee

Agenda Item: Patient Care Services Update

Executive Clement Miller, MSN, RN, NEA-BC

Sponsor: Chief Operating Officer

Date: June 28, 2021

Pillar/Goal Alignment:

⊠ Service □ People □ Quality □ Finance □ Growth □ Community

Patient Experience:

- Year-to-Date (YTD) Data
- Chief Operating Officer/Experience Transition

Quality:

Current State of COVID-19

Magnet® Updates:

- What the future holds beyond our Magnet success
- Tim Porter-O'Grady

Practice Council Update:

Research Evidence Based Practice Council (REBP)

Presented by: Norma Coyazo, BSN, RNC-OB/Chair & Abby Acosta

Purpose: To promote and build capacity for nursing research and the use of evidence-based practice to advance clinical excellence. The council assists in the research and EBP process, and fosters and supports investigative role development and dissemination of findings.

Accomplishments:

- Obtained medical librarian access to assist with clinical questions
- Held 3 EBP full workshops; designed half day workshops for staff nurses
- Two manuscripts accepted for print
- Held Poster Expo virtually!



Goals:

- Initiate 1 research study led by a clinical nurse to IRB by October 1, 2021
- Submit current research study (staff nurse experience and experience of nursing) by dissemination by fourth quarter 2021
- Support at least two EBP initiatives
- Increase participation in Poster Expo and other dissemination activities already planned
 - Calls for abstracts for Fall Expo

Quality & Efficient Practices Committee Patient Care Services Update June 28, 2021 Page 3

- Multiple presentations at regional and national nursing conferences
- Present EBP workshops for shared governance leaders, hospital leaders, educators and other key stakeholders

Current Work

Research studies

Staff Nurses' Experiences and Perceptions of Nursing Peer Review – PI Megan Lopez RN

Collaborative research with CSUMB, Samuel Merritt as a study site to study bereavement in the ICU

EBP initiatives

Prevention and management of extravasation in the CT contrast patient – Megan Lopez RN

Ambulation in the ICU for vented patients – Jacob Goldman OT

Finance Update:

Staying the Course

Staff Experience:

- Engagement Survey:
 - Response Rate
 - Final Results
- Cultural Competency

Financial Performance Review

May 2021

Augustine Lopez
Chief Financial Officer

Consolidated Financial Summary For the Month of May 2021

Profit/Loss Statement

\$ in Millions	For the Month of May 2021										
					Variance fav (unfav)						
		Actual		Budget		\$VAR	%VAR				
Operating Revenue*	\$	53.6	\$	53.8	\$	(0.2)	-0.4%				
Operating Expense	\$	50.6	\$	51.1	\$	0.5	1.0%				
Income from Operations	\$	3.0	\$	2.7	\$	0.3	11.1%				
Operating Margin %		5.6%		5.2%		0.4%	7.69%				
Non Operating Income	\$	1.6	\$	0.6	\$	1.0	166.7%				
Net Income	\$	4.6	\$	3.3	\$	1.3	39.4%				
Net Income Margin %		8.6%		6.2%		2.4%	38.7%				

* Income from Operations includes:

\$4.6M AB113 Intergovernmental Transfer (FY 20)

\$0.1M TRICARE CAP/DME Reimbursement (FY 20)

\$0.4M LIHP Certified Public Expenditures (FY 13&14)

\$5.1M Total Normalizing Items, Net



Consolidated Financial Summary For the Month of May 2021 - Normalized **Profit/Loss Statement**

<u> </u>	 				
\$ in Millions		For the M	ont	th of May 20	21
		ce fav (unfav)			
	Actual	Budget		\$VAR	%VAR
Operating Revenue	\$ 48.5	\$ 53.8	\$	(5.3)	-9.9%
Operating Expense	\$ 50.6	\$ 51.1	\$	0.5	1.0%
Income from Operations	\$ (2.1)	\$ 2.7	\$	(4.8)	-177.8%
Operating Margin %	-4.3%	5.2%		-9.5%	-182.7%
Non Operating Income*	\$ 1.6	\$ 0.6	\$	1.0	166.7%
Net Income	\$ (0.5)	\$ 3.3	\$	(3.8)	-115.2%
Net Income Margin %	-0.9%	6.2%		-7.1%	-114.5%

Unfavorable results due to:

- Lower than expected inpatient and outpatient volumes
- Unfavorable payor mix where commercial insurance admissions were below budget by 24%
- Higher than budgeted FTEs on a per adjusted ADC basis

^{*}Favorable variance in non-operating income is predominantly due to higher than expected returns on investments in subsidiaries



Consolidated Financial Summary Year-to-Date May 2021

Profit/Loss Statement

\$ in Millions			FY 2021	YTC) May						
					Variance fav (unfav)						
	Actual		Budget		\$VAR	%VAR					
Operating Revenue*	\$ 603.4	\$	542.3	\$	61.1	11.3%					
Operating Expense	\$ 561.9	\$	540.4	\$	(21.5)	-4.0%					
Income from Operations	\$ 41.5	\$	1.9	\$	39.6	2084.2%					
Operating Margin %	6.9%		0.4%		6.5%	1625.0%					
Non Operating Income	\$ 15.4	\$	8.4	\$	7.0	83.3%					
Net Income	\$ 56.9	\$	10.3	\$	46.6	452.4%					
Net Income Margin %	9.4%		1.9%		7.5%	394.7%					

* Income from Operations includes:

\$6.4M AB113 Intergovernmental Transfer Payments

\$5.8M Hospital Quality Assurance Fee, net

\$0.2M Prior Year Medicare Cost Report Settlement

\$0.1M TRICARE CAP/DME Reimbursement

\$0.4M LIHP Certified Public Expenditures

\$12.9M Total Normalizing Items, Net



Consolidated Financial Summary Year-to-Date May 2021 - Normalized Profit/Loss Statement

\$ in Millions		FY 2021 YTD May									
		ce fav (unfav)									
	Actual	Budget		\$VAR	%VAR						
Operating Revenue	\$ 590.5	\$ 542.3	\$	48.2	8.9%						
Operating Expense	\$ 561.9	\$ 540.4	\$	(21.5)	-4.0%						
Income from Operations	\$ 28.6	\$ 1.9	\$	26.7	1405.3%						
Operating Margin %	4.8%	0.4%		4.4%	1100.0%						
Non Operating Income*	\$ 15.4	\$ 8.4	\$	7.0	83.3%						
Net Income	\$ 44.0	\$ 10.3	\$	33.7	327.2%						
Net Income Margin %	7.4%	1.9%		5.5%	289.5%						

Favorable performance results due to:

Higher than expected inpatient and outpatient volumes

*Favorable variance in non-operating income is predominantly due to higher than expected returns on investments in subsidiaries



SVMH Financial Highlights May 2021

Gross Revenues were <u>unfavorable</u>

- Gross Revenues were 2% unfavorable to budget
- IP gross revenues were 6% unfavorable to budget
 - ED gross revenues were 11% <u>unfavorable</u> to budget
 - OP gross revenues were 9% favorable to budget in the following areas:
 - Infusion Therapy
 - Other OP Pharmacy
 - Cardiology
 - Surgery
 - Other OP Services

- Commercial: 21% **below** budget
- Medicaid: 6% **below** budget
- Medicare: 11% above budget

Payor Mix unfavorable to budget

Total Normalized Net Patient Revenues were **\$39.3M**, which was unfavorable to budget by **\$6.6M** or 14.4%

Financial Summary – May 2021



1) Strong Outpatient business:

- Stronger than expected patient volumes in Infusion Therapy, Cardiology, and Surgery
- 2) Outpatient Surgeries were 11% (29 cases) above budget at 285
- 3) ER Outpatient visits were above budget by 2% (68 visits);
- Compared to July, visits decreased from 4,456 to 3,311 (a 26% decline)
- 4) Total Acute ALOS was 7% favorable at 3.8 vs 4.1 days budgeted
- 5) Medicare ALOS CMI adjusted was 11% favorable at 2.2 days with a Case Mix Index of 2.0
- 6) Lower than expected Inpatient business:
- Average daily census was at 101, 15% below budget of 119
- 7) Total admissions were 10% or 86 admits below budget
- ER admissions were 14% below budget (100 admits)
- ER admissions (including OB ED) were 85% of total acute admissions
- 8) Inpatient Surgeries were 12% (20 cases) below budget at 149
- 9) Deliveries were 15% (24 deliveries) below budget at 133
- 10) OP Observation cases were 15% (25 cases) above budget at 189



CMI – All Discharges (with & without COVID)

Based on Discharges

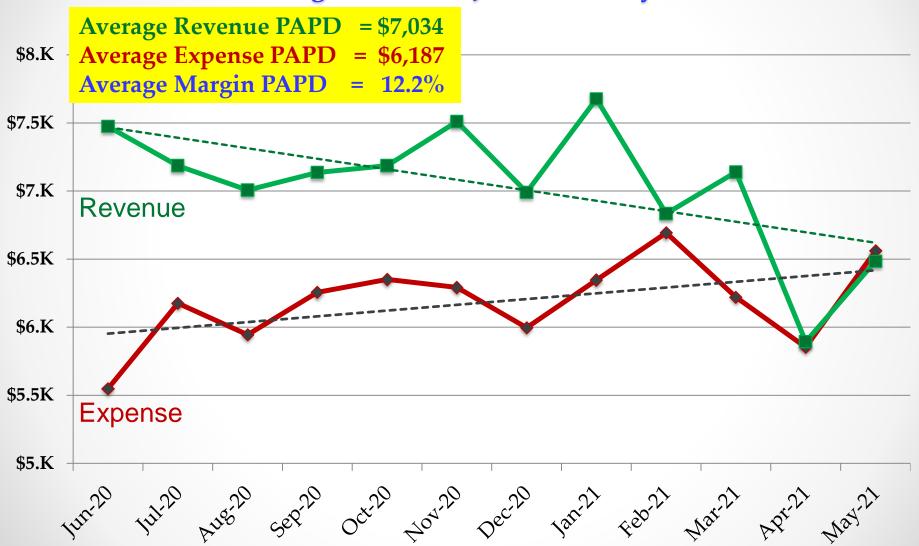
July 2020 thru May 2021

All Payors		All Discharg	ges		CO	VID Discharg	/	Discharges Excluding COVID				
Month	All Payor	Discharges	ADC	ALOS	All Payor	Discharges	ADC	ALOS	All Payor	Discharges	ADC	ALOS
	CMI				CMI				CMI			
7/31/2020	1.58	906	118	4.0	2.08	108	17	4.8	1.51	798	101	3.9
8/31/2020	1.68	859	117	4.2	2.32	89	18	6.4	1.60	770	99	4.0
9/30/2020	1.71	818	112	4.1	2.27	58	15	7.7	1.66	760	98	3.8
10/31/2020	1.64	864	115	4.1	2.39	55	13	7.5	1.59	809	102	3.9
11/30/2020	1.76	784	110	4.2	2.32	93	18	5.7	1.68	691	92	4.0
12/31/2020	1.76	852	121	4.4	2.15	222	45	6.2	1.62	630	77	3.8
1/31/2021	1.81	891	139	4.8	2.33	289	65	7.0	1.56	602	74	3.8
2/28/2021	1.78	767	119	4.4	2.36	89	27	8.4	1.70	678	92	3.8
3/31/2021	1.74	875	116	4.1	3.11	27	11	12.8	1.69	848	105	3.8
4/30/2021	1.59	824	104	3.8	1.92	9	1	3.7	1.59	815	103	3.8
5/31/2021	1.69	816	100	3.8	2.19	7	1	5.1	1.69	809	99	3.8
Total	1.70	9,256	116	4.2	2.31	1,046	21	6.7	1.63	8,210	95	3.9

Medicare	Me	edicare Disch	narges		Medicare	e COVID Disc	harges	Only	Medicare Discharges Excluding				
Month	Medicare	Discharges	ADC	ALOS	Medicare	Discharges	ADC	ALOS	Medicare	Discharges	ADC	ALOS	
	CMI				CMI				CMI				
7/31/2020	1.69	334	44	4.1	1.82	32	5	5.0	1.68	302	39	4.0	
8/31/2020	1.82	316	52	5.1	2.41	27	7	8.1	1.77	289	45	4.8	
9/30/2020	1.90	286	45	4.8	2.11	16	4	7.9	1.89	270	41	4.6	
10/31/2020	1.79	333	47	4.4	2.45	19	4	7.1	1.75	314	43	4.2	
11/30/2020	1.88	302	47	4.7	2.29	30	8	7.9	1.83	272	39	4.3	
12/31/2020	1.96	324	52	5.0	1.97	95	16	5.3	1.96	229	36	4.8	
1/31/2021	1.97	360	65	5.6	2.31	133	30	6.9	1.77	227	35	4.8	
2/28/2021	1.98	276	50	5.0	2.42	40	12	8.7	1.91	236	37	4.4	
3/31/2021	1.84	338	50	4.6	4.62	7	5	22.9	1.78	331	45	4.2	
4/30/2021	1.70	320	44	4.1	1.86	2	0	6.5	1.70	318	44	4.1	
5/31/2021	1.95	327	46	4.3	3.95	2	1	9.0	1.94	325	45	4.3	
Total	1.86	3,516	49	4.7	2.56	403	8	7.0	1.82	3,113	41	4.4	

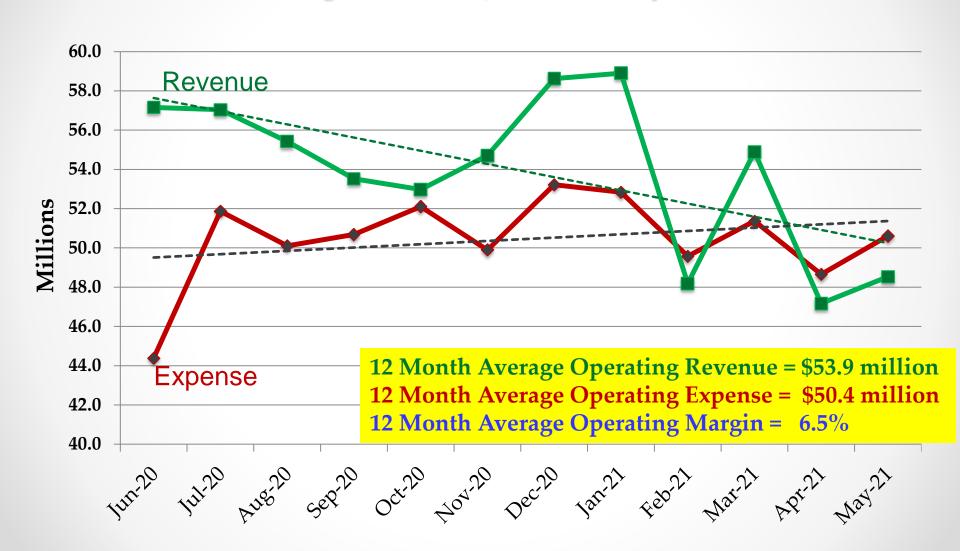
SVMH Revenues & Expenses Per Adjusted Patient **Day** (Normalized)

Rolling 12 Months: June 20 to May 21



SVMHS Operating Revenues & Expenses (Normalized)

Rolling 12 Months: June 20 to May 21



SVMHS Key Financial Indicators

	YTD	SVMHS		S&P A+ Rated		YTD	
Statistic	May-21	Target	+/-	Hospitals	+/-	May-20	+/-
Operating Margin*	4.8%	9.0%		4.0%		11.3%	
Total Margin*	7.4%	10.8%		6.6%		14.0%	
EBITDA Margin**	9.1%	13.4%		13.6%		14.8%	
Days of Cash*	361	305		249		344	
Days of Accounts Payable*	40	45		-		49	
Days of Net Accounts Receivable***	47	45		49		51	
Supply Expense as % NPR	12.9%	15.0%		-		12.2%	
SWB Expense as % NPR	53.8%	53.0%		53.7%		50.6%	
Operating Expense per APD*	6,231	4,992		-		5,479	

^{*}These metrics have been adjusted for normalizing items

Days of Cash and Accounts Payable metrics have been adjusted to *exclude* accelerated insurance payments (COVID-19 assistance)

^{**}Metric based on Operating Income (consistent with industry standard)

^{***}Metric based on 90 days average net revenue (consistent with industry standard)

QUESTIONS / COMMENTS

SALINAS VALLEY MEMORIAL HOSPITAL SUMMARY INCOME STATEMENT May 31, 2021

		Month of May	,	Eleven months ended May 31,						
	-	current year	prior year	current year	prior year					
Operating revenue: Net patient revenue	\$	44,332,301 \$	41,674,121 \$	5 517,658,816 \$	517,769,859					
Other operating revenue	Ψ_	1,104,823	(8,724,562)	12,943,985	14,011,326					
Total operating revenue	-	45,437,124	32,949,559	530,602,801	531,781,185					
Total operating expenses		39,725,128	36,922,922	449,217,478	424,985,899					
Total non-operating income	_	(1,430,650)	5,235,168	(27,713,051)	(7,944,627)					
Operating and non-operating income	\$ <u>_</u>	4,281,346 \$	1,261,804	\$ <u>53,672,271</u> \$	98,850,659					

SALINAS VALLEY MEMORIAL HOSPITAL BALANCE SHEETS May 31, 2021

	_	Current year	Prior year
ASSETS:			
Current assets Assets whose use is limited or restricted by board Capital assets Other assets Deferred pension outflows	\$ _ \$	407,687,931 142,513,464 250,715,278 190,417,080 83,379,890	128,833,506 260,205,350 183,493,874 62,468,517
LIABILITIES AND EQUITY:		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	·,•••,=••,•••
Current liabilities Long term liabilities Net assets	-	134,113,088 14,781,049 126,340,336 799,479,170	147,364,648 15,703,672 108,929,468 733,275,353
	\$ <u>_</u>	1,074,713,643	\$1,005,273,141_

SALINAS VALLEY MEMORIAL HOSPITAL SCHEDULES OF NET PATIENT REVENUE May 31, 2021

		Month of May,				Eleven months ended May 31,				
	-	current year		prior year		current year		prior year		
Patient days:										
By payer:										
Medicare		1,609		1,344		18,701		19,822		
Medi-Cal		928		1,051		11,441		11,807		
Commercial insurance		451		723		8,032		8,791		
Other patient		129		81		1,350		1,176		
Total patient days	-	3,117	-	3,199	-	39,524	-	41,596		
Total partition aby	=				=		: =	,		
Gross revenue:										
Medicare	\$	91,719,994	\$	70,926,041	\$	929,382,924	\$	905,995,209		
Medi-Cal	Ψ	50,206,690	Ψ	48,036,314	Ψ	583,451,221	Ψ	571,686,290		
Commercial insurance		39,233,897		41,636,244		517,971,104		514,944,910		
Other patient		8,947,464		5,905,329		92,363,447		85,549,103		
Cirio pationi	-	0,047,404	_	0,000,020	-	32,000,441		00,040,100		
Gross revenue	-	190,108,045	_	166,503,928	-	2,123,168,696	-	2,078,175,512		
Deductions from revenue:										
Administrative adjustment		67,302		447,975		3,371,004		4,048,168		
Charity care		1,413,407		899,774		11,614,477		10,070,801		
Contractual adjustments:										
Medicare outpatient		28,858,203		22,011,662		275,279,692		271,865,826		
Medicare inpatient		39,492,089		28,071,880		412,308,244		416,087,393		
Medi-Cal traditional outpatient		2,451,955		1,799,875		23,528,215		30,070,542		
Medi-Cal traditional inpatient		3,218,363		4,818,465		73,887,987		68,406,561		
Medi-Cal managed care outpatient		19,642,478		16,336,852		203,032,832		212,026,976		
Medi-Cal managed care inpatient		14,638,380		18,378,089		201,284,397		184,919,908		
Commercial insurance outpatient		16,765,083		14,574,005		175,477,414		158,252,160		
Commercial insurance inpatient		14,666,860		14,662,764		176,557,001		158,753,098		
Uncollectible accounts expense		3,552,664		3,081,445		39,223,204		36,843,338		
Other payors	_	1,008,960	_	(252,980)	-	9,945,413	-	9,060,883		
Deductions from revenue	-	145,775,744	_	124,829,808	-	1,605,509,880		1,560,405,653		
Net patient revenue	\$_	44,332,301	\$	41,674,121	\$	517,658,816	\$	517,769,859		
Gross billed charges by patient type:										
Inpatient	\$	97,887,403	\$	88,198,408	\$	1,163,658,448	\$	1,113,548,972		
Outpatient	Ψ	69,092,599	Ψ	59,576,866	7	725,166,174	7	695,484,425		
Emergency room	_	23,128,043	_	18,728,654	_	234,344,073		269,142,115		
Total	\$_	190,108,045	_\$	166,503,928	\$	2,123,168,695	\$	2,078,175,512		

SALINAS VALLEY MEMORIAL HOSPITAL STATEMENTS OF REVENUE AND EXPENSES May 31, 2021

		Month of May,		Eleven months ended May 31,		
		current year	prior year	current year	prior year	
Operating revenue:	_					
Net patient revenue	\$	44,332,301 \$	41,674,121 \$	517,658,816 \$	517,769,859	
Other operating revenue		1,104,823	(8,724,562)	12,943,985	14,011,326	
Total operating revenue	•	45,437,124	32,949,559	530,602,801	531,781,185	
Operating expenses:						
Salaries and wages		15,375,245	14,723,308	173,074,495	160,617,465	
Compensated absences		2,833,948	1,515,216	29,343,454	27,927,859	
Employee benefits		6,486,582	6,345,950	79,270,135	78,074,530	
Supplies, food, and linen		5,413,565	5,591,199	67,432,689	62,700,977	
Purchased department functions		3,149,195	3,033,007	35,662,930	33,797,239	
Medical fees		1,793,138	1,824,305	15,056,745	19,165,709	
Other fees		1,542,918	1,177,959	16,234,993	11,641,913	
Depreciation		1,807,704	1,808,041	19,733,852	18,770,353	
All other expense		1,322,833	903,937	13,408,185	12,289,854	
Total operating expenses		39,725,128	36,922,922	449,217,478	424,985,899	
Income from operations	•	5,711,996	(3,973,363)	81,385,323	106,795,286	
moomo mom operanome	•		(0,0.0,000)	0.,000,020	.00,.00,200	
Non-operating income:						
Donations		463,401	11,115,544	2,630,067	12,786,411	
Property taxes		333,333	333,333	3,666,667	3,666,667	
Investment income		188,206	270,249	3,122,374	5,121,530	
Taxes and licenses		0	0	0	(29,074)	
Income from subsidiaries		(2,415,590)	(6,483,958)	(37,132,159)	(29,490,161)	
Total non-operating income		(1,430,650)	5,235,168	(27,713,051)	(7,944,627)	
Operating and non-operating income		4,281,346	1,261,804	53,672,271	98,850,659	
Net assets to begin		795,197,824	732,013,549	745,806,899	634,424,694	
Net assets to end	\$	799,479,170 \$	733,275,353 \$	799,479,170 \$	733,275,353	
Net income excluding non-recurring items Non-recurring income (expense) from cost	\$	(786,128) \$	1,261,804 \$	40,823,653 \$	92,018,853	
report settlements and re-openings and other non-recurring items	•	5,067,474	0	12,848,618	6,831,806	
Operating and non-operating income	\$	4,281,346 \$	1,261,804 \$	53,672,271 \$	98,850,659	

SALINAS VALLEY MEMORIAL HOSPITAL SCHEDULES OF INVESTMENT INCOME May 31, 2021

		Month of May,		Eleven months ended May 31,		
		current year	prior year	current year	prior year	
Detail of other operating income:						
Dietary revenue	\$	151,703 \$	82,481 \$	1,478,158 \$	1,654,041	
Discounts and scrap sale		235,577	123,325	1,006,354	1,499,241	
Sale of products and services		12,833	51,921	333,204	186,354	
Clinical trial fees		0	0	109,426	0	
Stimulus Funds		0	(10,941,377)	0	0	
Rental income		227,760	314,755	1,823,445	1,742,722	
Other		476,950	1,644,333	8,193,398	8,928,968	
Total	\$	1,104,823 \$	(8,724,562) \$	12,943,985 \$	14,011,326	
Detail of investment income:						
Bank and payor interest	\$	88,261 \$	364,115 \$	1,248,534 \$	2,800,243	
Income from investments	Ψ	380,256	(93,866)	(1,062,277)	2,314,630	
Gain or loss on property and equipment		(280,312)	(95,000)	2,936,117	6,657	
Gain or loss on property and equipment	•	(200,312)	<u> </u>	2,930,117	0,037	
Total	\$	188,206 \$	270,249 \$	3,122,374 \$	5,121,530	
Detail of income from subsidiaries:						
Salinas Valley Medical Center:						
Pulmonary Medicine Center	\$	(299,372) \$	(3,087,817) \$	(2,090,812) \$	(2,801,220)	
Neurological Clinic		(123,267)	17,345	(918,308)	(695,054)	
Palliative Care Clinic		(59,700)	(34,670)	(843,039)	(581,919)	
Surgery Clinic		(66,472)	(218,494)	(1,768,971)	(1,273,515)	
Infectious Disease Clinic		(28,648)	(7,065)	(298,736)	(269,950)	
Endocrinology Clinic		(179,294)	(156,028)	(1,938,106)	(1,589,036)	
Early Discharge Clinic		0	0	0	0	
Cardiology Clinic		(250,446)	(439,334)	(5,067,393)	(4,870,331)	
OB/GYN Clinic		(402,447)	(531,890)	(3,979,882)	(2,357,874)	
PrimeCare Medical Group		(503,044)	(206,902)	(9,154,477)	(6,502,002)	
Oncology Clinic		(334,237)	(176,552)	(3,001,243)	(2,449,901)	
Cardiac Surgery		(101,179)	(290,123)	(1,739,402)	(1,392,319)	
Sleep Center		(37,348)	(89,677)	(616,931)	(820,215)	
Rheumatology		(62,666)	(34,570)	(599,871)	(337,830)	
Precision Ortho MDs		230,122	(406,698)	(2,597,190)	(3,273,400)	
Precision Ortho-MRI		0	(4,069)	(1,492)	(23,831)	
Precision Ortho-PT		(50,443)	(14,799)	(541,032)	(113,764)	
Dermatology		(24,532)	(80,161)	(328,905)	(80,324)	
Hospitalists		0	0	0	0	
Behavioral Health		(68,943)	(114,386)	(822,297)	(620,226)	
Pediatric Diabetes		(43,579)	50,156	(379,148)	(275,520)	
Neurosurgery		(40,841)	(61,463)	(296,459)	(259,389)	
Multi-Specialty-RR		(2,677)	(1,464)	42,934	105,702	
Radiology		(201,004)	0	(2,195,267)	0	
Salinas Family Practice		(144,680)	0	(175,191)	0	
Total SVMC		(2,794,697)	(5,888,661)	(39,311,218)	(30,481,918)	
Doctors on Duty		626,029	142,973	822,855	86,165	
Assisted Living		127	(18,940)	(65,904)	(76,776)	
Salinas Valley Imaging		0	(11,554)	(19,974)	24,024	
Vantage Surgery Center		41,830	14,468	251,901	148,406	
LPCH NICU JV		0	0	0	0	
Central Coast Health Connect		0	0	0	0	
Monterey Peninsula Surgery Center		118,960	151,310	1,168,436	1,281,801	
Aspire/CHI/Coastal		(471,528)	(1,015,584)	(841,073)	(1,133,340)	
Apex		38,341	8,103	108,289	54,667	
21st Century Oncology		(14,672)	269,876	(64,476)	578,007	
Monterey Bay Endoscopy Center		40,020	(135,950)	819,006	28,802	
Total	\$	(2,415,590) \$	(6,483,958) \$	(37,132,159) \$	(29,490,161)	
iolai	Ψ	(2,410,080) Φ	(0,403,800) \$	(31,132,133) Φ	(43, 4 30,101)	

SALINAS VALLEY MEMORIAL HOSPITAL BALANCE SHEETS May 31, 2021

		Current year	Prior year
ASSETS	_	-	
Current assets:			
Cash and cash equivalents	\$	320,491,895	\$ 284,757,476
Patient accounts receivable, net of estimated uncollectibles of \$19,248,926		70,903,016	67,250,927
Supplies inventory at cost		8,400,822	7,653,873
Other current assets	_	7,892,198	10,609,618
Total current assets	-	407,687,931	370,271,894
Assets whose use is limited or restricted by board	-	142,513,464	128,833,506
Capital assets:			
Land and construction in process		41,509,839	53,788,313
Other capital assets, net of depreciation	_	209,205,439	206,417,037
Total capital assets	_	250,715,278	260,205,350
Other assets:			
Investment in Securities		146,199,799	145,737,152
Investment in SVMC		11,087,780	9,882,620
Investment in Aspire/CHI/Coastal		3,831,217	3,750,490
Investment in other affiliates		24,066,061	21,554,709
Net pension asset	-	5,232,223	2,568,903
Total other assets	-	190,417,080	183,493,874
Deferred pension outflows	_	83,379,890	62,468,517
	\$ __	1,074,713,643	\$_1,005,273,141
LIABILITIES AND NET ASSETS			
Current liabilities:			
Accounts payable and accrued expenses	\$	50,851,692	\$ 51,197,537
Due to third party payers		66,113,607	79,240,295
Current portion of self-insurance liability	-	17,147,789	16,926,816
Total current liabilities		134,113,088	147,364,648
Long term portion of workers comp liability	-	14,781,049	15,703,672
Total liabilities	=	148,894,137	163,068,320
Pension liability	-	126,340,336	108,929,468
Net assets:			
Invested in capital assets, net of related debt		250,715,278	260,205,350
Unrestricted	_	548,763,892	473,070,003
Total net assets	-	799,479,170	733,275,353
	\$ ₌	1,074,713,643	\$_1,005,273,141

SALINAS VALLEY MEMORIAL HOSPITAL STATEMENTS OF REVENUE AND EXPENSES - BUDGET VS. ACTUAL May 31, 2021

		Mont	h of May,		Eleven months ended May 31,			
	Actual	Budget	Variance	% Var	Actual	Budget	Variance	% Var
Operating revenue:								
Gross billed charges	\$ 190,108,045	\$ 103 742 338	(3,634,293)	-1 88% \$	2,123,168,696	\$ 1,907,746,904	215,421,792	11.29%
Dedutions from revenue	145,775,744	147,884,907	(2,109,163)	-1.43%	1,605,509,880	1,450,170,758	155,339,122	10.71%
Net patient revenue	44,332,301	45,857,431	(1,525,130)	-3.33%	517,658,816	457,576,146	60,082,670	13.13%
Other operating revenue	1,104,823	919,590	185,233	20.14%	12,943,985	10,115,485	2,828,500	27.96%
Total operating revenue	45,437,124	46,777,021	(1,339,897)	-2.86%	530,602,801	467,691,631	62,911,170	13.45%
rotal operating revenue	75,757,127	40,777,021	(1,333,037)	-2.0070	330,002,001	407,031,031	02,311,170	13.43 /6
Operating expenses:								
Salaries and wages	15,375,245	15,415,069	(39,824)	-0.26%	173,074,495	157,664,428	15,410,067	9.77%
Compensated absences	2,833,948	2,559,992	273,956	10.70%	29,343,454	29,139,638	203,816	0.70%
Employee benefits	6,486,582	8,156,118	(1,669,536)	-20.47%	79,270,135	82,071,467	(2,801,332)	-3.41%
Supplies, food, and linen	5,413,565	5,493,292	(79,727)	-1.45%	67,432,689	56,567,631	10,865,058	19.21%
Purchased department functions	3,149,195	3,119,552	29,643	0.95%	35,662,930	34,213,228	1,449,702	4.24%
Medical fees	1,793,138	1,678,265	114,873	6.84%	15,056,745	18,628,394	(3,571,649)	-19.17%
Other fees	1,542,918	835,523	707,395	84.66%	16,234,993	9,277,646	6,957,347	74.99%
Depreciation	1,807,704	1,789,255	18,449	1.03%	19,733,852	19,681,809	52,043	0.26%
All other expense	1,322,833	1,417,763	(94,930)	-6.70%	13,408,185	15,439,615	(2,031,430)	-13.16%
Total operating expenses	39,725,128	40,464,829	(739,701)	-1.83%	449,217,478	422,683,854	26,533,624	6.28%
Income from operations	5,711,996	6,312,192	(600,196)	-9.51%	81,385,323	45,007,777	36,377,546	80.83%
Non-operating income:								
Donations	463,401	166,667	296,734	178.04%	2,630,067	1,833,333	796,734	43.46%
Property taxes	333,333	333,333	(0)	0.00%	3,666,667	3,666,667	0	0.00%
Investment income	188,206	160,094	28,112	17.56%	3,122,374	1,761,029	1,361,345	77.30%
Income from subsidiaries	(2,415,590)	(3,649,869)	1,234,279	-33.82%	(37,132,159)	(42,194,504)	5,062,345	-12.00%
Total non-operating income	(1,430,650)	(2,989,776)	1,559,125	-52.15%	(27,713,051)	(34,933,475)	7,220,424	-20.67%
Operating and non-operating inco		\$ 3,322,416	958,930	28.86% \$	53,672,272	\$ 10,074,301	43,597,970	432.76%

	Month of May		Eleven months to date			
	2020	2021	2019-20	2020-21	Variance	
NEWBORN STATISTICS						
Medi-Cal Admissions	46	42	501	470	(31)	
Other Admissions	107	91	1,198	1,036	(162)	
Total Admissions	153	133	1,699	1,506	(193)	
Medi-Cal Patient Days	83	66	811	719	(92)	
Other Patient Days	169	149	2,013	1,681	(332)	
Total Patient Days of Care	252	215	2,824	2,400	(424)	
Average Daily Census	8.1	6.9	8.4	7.2	(1.3)	
Medi-Cal Average Days	1.7	1.7	1.7	1.6	(0.1)	
Other Average Days	0.7	1.6	1.7	1.6	(0.1)	
Total Average Days Stay	1.6	1.6	1.7	1.6	(0.1)	
ADULTS & PEDIATRICS						
Medicare Admissions	267	330	4,046	3,510	(536)	
Medi-Cal Admissions	242	225	2,706	2,565	(141)	
Other Admissions	402	251	3,491	3,029	(462)	
Total Admissions	911	806	10,243	9,104	(1,139)	
Medicare Patient Days	1,144	1,363	17,688	1,344	(16,344)	
Medi-Cal Patient Days	1,058	966	11,895	1,048	(10,847)	
Other Patient Days	873	789	10,640	37,110	26,470	
Total Patient Days of Care	3.075	3,118	40,223	39,502	(721)	
Average Daily Census	99.2	100.6	120.1	117.9	(2.2)	
Medicare Average Length of Stay	4.2	4.0	4.3	0.4	(4.0)	
Medi-Cal AverageLength of Stay	4.0	3.4	3.7	0.3	(3.4)	
Other Average Length of Stay	2.2	2.5	2.3	9.2	7.0	
Total Average Length of Stay	3.3	3.3	3.4	3.7	0.3	
Deaths	21	31	279	413	134	
Total Patient Days	3,327	3,333	43,047	41,902	(1,145)	
Medi-Cal Administrative Days	3	11	70	176	106	
Medicare SNF Days	0	0	0	0	0	
Over-Utilization Days	0	0	0	0	0	
Total Non-Acute Days	3	11	70	176	106	
Percent Non-Acute	0.09%	0.33%	0.16%	0.42%	0.26%	

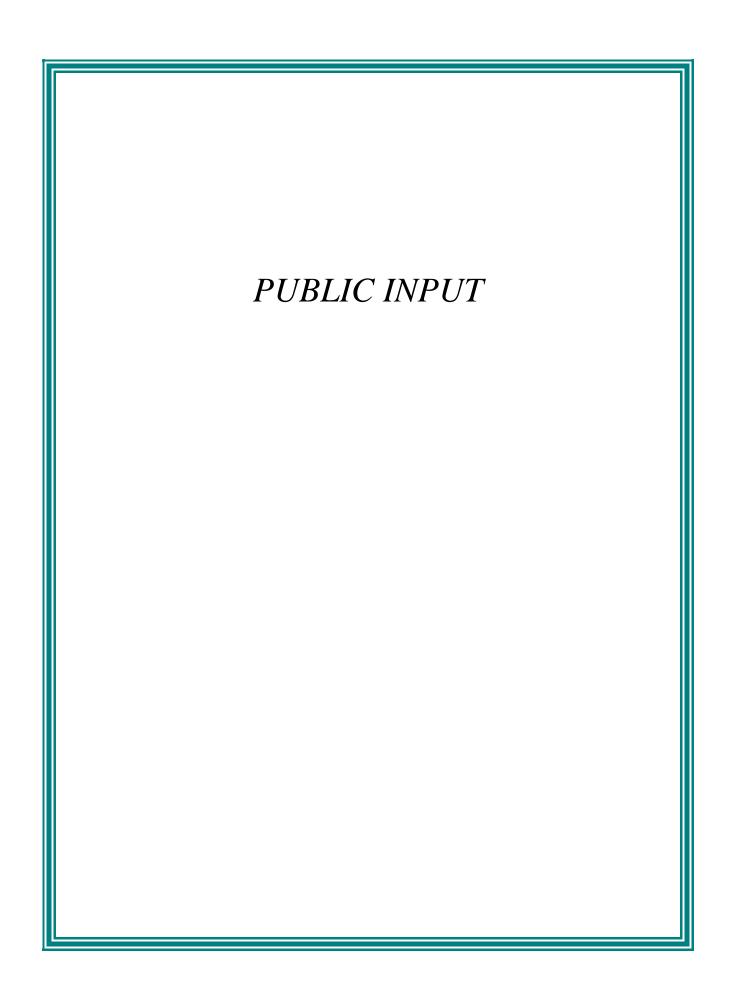
	Month of May		Eleven mon		
	2020	2021	2019-20	2020-21	Variance
PATIENT DAYS BY LOCATION					
Level I	213	234	3,061	2,890	(171)
Heart Center	371	343	3,896	3,747	(149)
Monitored Beds	695	313	9,457	8,408	(1,049)
Single Room Maternity/Obstetrics	367	378	4,433	3,819	(614)
Med/Surg - Cardiovascular	494	728	7,796	8,096	300
Med/Surg - Oncology	242	221	2,788	1,937	(851)
Med/Surg - Rehab	356	379	4,397	4,678	281
Pediatrics	73	80	1,116	1,037	(79)
Nursery	252	215	2,824	2,400	(424)
Neonatal Intensive Care	125	89	1,361	1,404	43
PERCENTAGE OF OCCUPANCY					
Level I	52.85%	58.06%	70.08%	66.16%	
Heart Center	79.78%	73.76%	77.30%	74.35%	
Monitored Beds	83.03%	37.40%	104.24%	92.68%	
Single Room Maternity/Obstetrics	32.00%	32.96%	35.66%	30.72%	
Med/Surg - Cardiovascular	35.41%	52.19%	51.56%	53.54%	
Med/Surg - Oncology	60.05%	54.84%	63.83%	44.35%	
Med/Surg - Rehab	44.17%	47.02%	50.33%	53.55%	
Med/Surg - Observation Care Unit	0.00%	66.98%	0.00%	61.03%	
Pediatrics	13.08%	14.34%	18.45%	17.15%	
Nursery	49.27%	42.03%	25.47%	21.65%	
Neonatal Intensive Care	36.66%	26.10%	36.82%	37.99%	

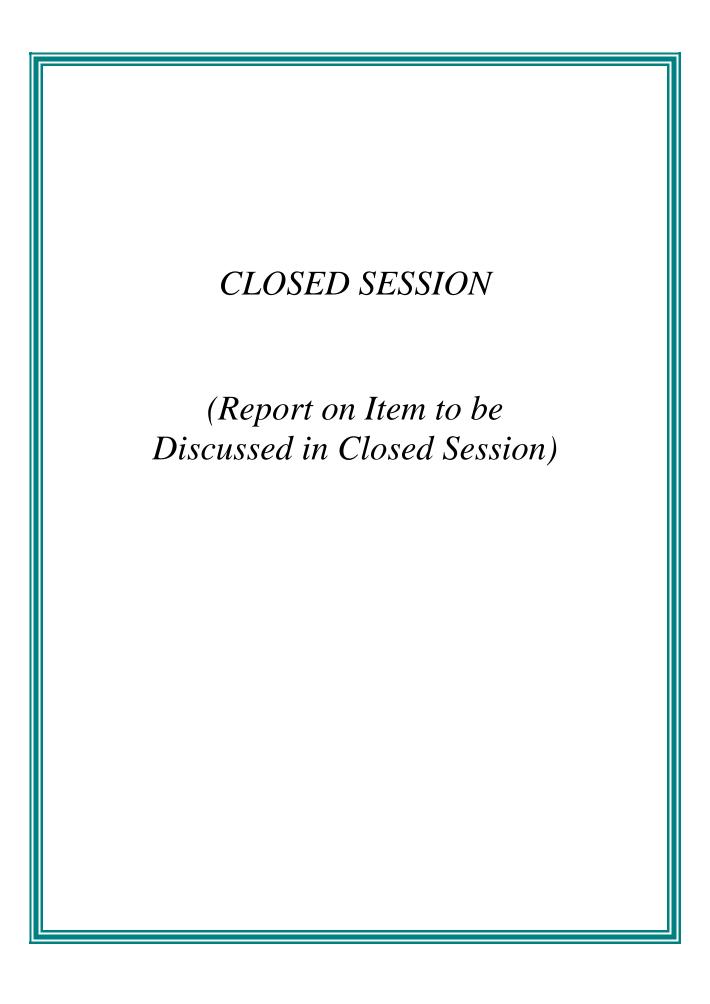
	Month o	Month of May		Eleven months to date		
	2020	2021	2019-20	2020-21	Variance	
DELIVERY ROOM						
Total deliveries	149	112	1,668	1,469	(199)	
C-Section deliveries	45	34	526	465	(61)	
Percent of C-section deliveries	30.20%	30.36%	31.53%	31.65%	0.12%	
OPERATING ROOM						
In-Patient Operating Minutes	16,421	21,449	233,939	221,059	(12,880)	
Out-Patient Operating Minutes	21,807	28,354	276,781	255,264	(21,517)	
Total	38,228	49,803	510,720	476,323	(34,397)	
Open Heart Surgeries	5	16	121	131	10	
In-Patient Cases	127	146	1,761	1,568	(193)	
Out-Patient Cases	235	288	2,913	2,710	(203)	
EMERGENCY ROOM						
Immediate Life Saving	24	31	323	354	31	
High Risk	420	422	6,510	5,403	(1,107)	
More Than One Resource	1,969	2,415	27,750	23,737	(4,013)	
One Resource	1,157	1,184	16,370	13,236	(3,134)	
No Resources	40	56	516	417	(99)	
Total	3,610	4,108	51,469	43,147	(8,322)	

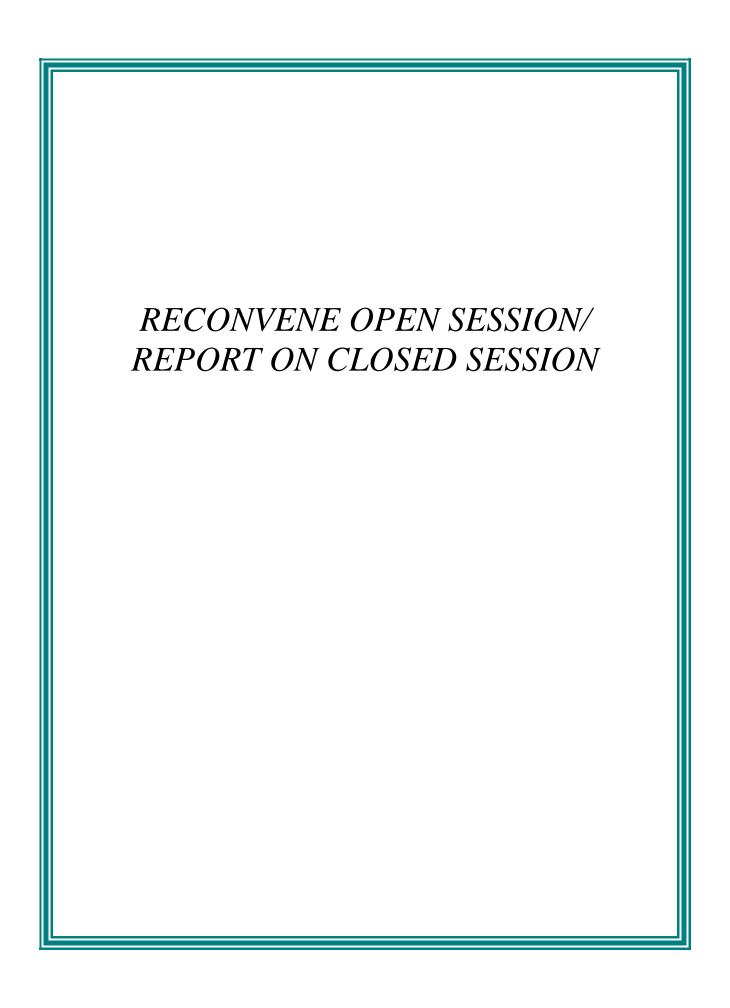
	Month o	of May	Eleven mon		
	2020	2021	2019-20	2020-21	Variance
CENTRAL SUPPLY					
In-patient requisitions	12,099	14,957	160,383	163,774	3,391
Out-patient requisitions	9,085	9,870	111,186	106,698	-4,488
Emergency room requisitions	1,582	1,711	29,910	17,100	-12,810
Interdepartmental requisitions	5,744	5,671	75,730	73,908	-1,822
Total requisitions	28,510	32,209	377,209	361,480	-15,729
LABORATORY					
In-patient procedures	28,671	31,904	371,297	387,247	15,950
Out-patient procedures	8,260	12,257	108,899	122,663	13,764
Emergency room procedures	7,198	9,334	104,206	96,588	-7,618
Total patient procedures	44,129	53,495	584,402	606,498	22,096
BLOOD BANK					
Units processed	264	249	3,102	3,107	5
ELECTROCARRIOLOGY					
ELECTROCARDIOLOGY	040	000	44.000	40.005	04.5
In-patient procedures	816	963	11,080	10,265	-815
Out-patient procedures	308	486	4,818	4,457	-361
Emergency room procedures	685	914	9,839	9,682	-157
Total procedures	1,809	2,363	25,737	24,404	-1,333
CATH LAB					
In-patient procedures	81	85	917	850	-67
Out-patient procedures	63	100	901	946	45
Emergency room procedures	0	0	0	1	1
Total procedures	144	185	1,818	1,797	-21
ECHO-CARDIOLOGY	000	000	0.004	0.070	4.4
In-patient studies	288	308	3,284	3,270	-14
Out-patient studies	121	167	1,998	2,003	5
Emergency room studies	1	0	15	18	3
Total studies	410	475	5,297	5,291	-6
NEURODIAGNOSTIC					
In-patient procedures	170	154	1,902	1,712	-190
Out-patient procedures	19	30	234	270	36
Emergency room procedures	0	0	1	0	-1
Total procedures	189	184	2,137	1,982	-155
Total procedures	109	104	2,101	1,302	-100

	Month of May		Eleven months to date		
	2020	2021	2019-20	2020-21	Variance
SLEEP CENTER					
In-patient procedures	0	1	0	2	2
Out-patient procedures	82	166	1,969	2,058	89
Emergency room procedures	0	0	0	0	0
Total procedures	82	167	1,969	2,060	91
RADIOLOGY					
In-patient procedures	1,069	1,097	14,330	14,457	127
Out-patient procedures	629	413	4,957	6,070	1,113
Emergency room procedures	900	1,059	14,733	11,926	-2,807
Total patient procedures	2,598	2,569	34,020	32,453	-1,567
MAGNETIC RESONANCE IMAGING					
	117	98	1,440	1,347	-93
In-patient procedures Out-patient procedures	109	98 111	924	1,347 1,491	-93 567
· ·			-	•	
Emergency room procedures	4	2	105	105	0
Total procedures	230	211	2,469	2,943	474
MAMMOGRAPHY CENTER					
In-patient procedures	2,303	3,535	35,371	33,889	-1,482
Out-patient procedures	2,295	3,501	35,245	33,669	-1,576
Emergency room procedures	0	0	7	3	-4
Total procedures	4,598	7,036	70,623	67,561	-3,062
NUCLEAR MEDICINE					
In-patient procedures	16	10	195	140	-55
Out-patient procedures	57	66	877	804	-73
Emergency room procedures	0	1	6	8	2
Total procedures	73	77	1,078	952	-126
PHARMACY					
In-patient prescriptions	71,238	76,569	951,891	954,852	2,961
Out-patient prescriptions	13,824	15,440	173,406	160,134	-13,272
Emergency room prescriptions	4,589	6,146	78,398	58,992	-19,406
Total prescriptions	89,651	98,155	1,203,695	1,173,978	-29,717
RESPIRATORY THERAPY					,
In-patient treatments	14,834	13,376	173,668	214,866	41,198
Out-patient treatments	198	385	5,413	5,006	-407
Emergency room treatments	80	150	4,016	1,839	-2,177
Total patient treatments	15,112	13,911	183,097	221,711	38,614
PHYSICAL THERAPY					
In-patient treatments	2,278	2,337	26,531	25,550	-981
Out-patient treatments	146	344	2,706	2,935	229
Emergency room treatments	0	4	0	4	4
Total treatments	2,424	2,685	29,237	28,489	-748

	Month of May		Eleven months to date		
	2020	2021	2019-20	2020-21	Variance
OCCUPATIONAL THERAPY					
In-patient procedures	1,360	1,510	15,898	15,791	-107
Out-patient procedures	77	202	1,316	1,475	159
Emergency room procedures	0	0	0	0	0
Total procedures	1,437	1,712	17,214	17,266	52
		, , , , , , , , , , , , , , , , , , , 			
SPEECH THERAPY					
In-patient treatments	416	376	4,155	4,329	174
Out-patient treatments	24	35	265	314	49
Emergency room treatments	0	0	2	0	-2
Total treatments	440	411	4,422	4,643	221
		_	<u> </u>	<u>, </u>	
CARDIAC REHABILITATION					
In-patient treatments	0	2	1	2	1
Out-patient treatments	391	519	4,982	4,760	-222
Emergency room treatments	0	0	0	1	1
Total treatments	391	521	4,983	4,763	-220
CRITICAL DECISION UNIT					
Observation hours	263	347	3,283	3,165	-118
ENDOSCOPY			200	4 00 4	40
In-patient procedures	93	86	992	1,034	42
Out-patient procedures	50	49	415	291	-124
Emergency room procedures	0	0	0	0	0
Total procedures	143	135	1,407	1,325	-82
C.T. SCAN					
In-patient procedures	491	549	6,726	6,086	-640
Out-patient procedures	421	449	3,111	5,309	2,198
Emergency room procedures	404	530	6,137	5,176	-961
Total procedures	1,316	1,528	15,974	16,571	597
Total procedures	1,010	1,020	10,074	10,071	
DIETARY					
Routine patient diets	14,733	16,941	207,442	181,070	-26,372
Meals to personnel	22,182	18,002	266,052	220,353	-45,699
Total diets and meals	36,915	34,943	473,494	401,423	-72,071
LAUNDRY AND LINEN					
Total pounds laundered	91,085	95,167	1,324,269	1,089,406	-234,863







ADJOURNMENT – THE JULY 2021 QUALITY AND EFFICIENT PRACTICES COMMITTEE MEETING IS SCHEDULED FOR MONDAY, JULY 19, 2021, AT 8:30 A.M.